

Live Nation (RED) Zone Terms and Conditions:

- Please ensure the contact details you provided at the point of purchase are up to date. These will be the details used to communicate all (RED) Zone information.
- You will receive an instructional email 3-5 business days before the event with timing and additional information.
- (RED) Zone tickets are only available for collection at the venue on the day of the show.
- (RED) Zone may need to arrive 1-2 hours before doors open in order to register & get their ticket + wristband, if they wish to enter the venue as soon as doors to the venue open.
- Original purchaser must be present, with government issued photo ID at (RED) Zone Check-in in order to receive (RED) Zone tickets & wristbands.
- (RED) Zone inclusions (e.g. wristband & commemorative merchandise item) will be redeemed and collected on the night of the show.
- Please note that the merchandise item/s listed are subject to availability. Live Nation reserve the right to exchange the item with another item of equal value.
- If applicable, collectible ticket is commemorative only and does not gain or authorise access into the venue or backstage areas.
- Pre-Show Backstage Tour winner will be randomly selected & contacted one (1) day before the concert and is permitted to bring a guest who must already have a ticket to the concert (not necessarily a (RED) Zone Ticket).
- Live Nation's (RED) Zone experience details are subject to change without notice.
- No refunds will be given under any circumstances except in the case of concert/entire program cancellation.
- For any questions regarding your concert ticket, please reach out to the point of purchase.
- Any enquiries about your (RED) Zone Experience can be directed to: U2RedZone@LiveNation.com